



June 08

Email Configuration Guide

Eudora 7

IMAP

Version 2.4
Everyone.net

1	Required Settings.....	3
2	Server Settings	3
3	Setting up your email account	4
3.1	Step 1	4
3.2	Step 2	4
3.3	Step 3	5
3.4	Step 4	5
3.5	Step 5	6
3.6	Step 6	6
3.7	Step 7	7
3.8	Step 8	7
3.9	Step 9	8
4	Support.....	8
4.1	FAQ: Can't Send Email?	8
4.1.1	Step 1.....	8
4.1.2	Step 2.....	8
4.2	FAQ: My ISP Requires SSL.....	9
4.2.1	Step 1.....	9
4.2.2	Step 2.....	10

1 Required Settings

Most email programs that support the POP/IMAP and SMTP email standards for sending and receiving email use the following five primary settings.

1. Username - You must enter your complete email address. (Example: username@yourdomain.com)
2. Password - This is the same password that you use to login to Web Mail.
3. Incoming Mail Server
4. Outgoing Mail Server (SMTP)
5. Outgoing Mail Server (SMTP) Authentication

In order to send email, you must set your email software to use authentication when connecting to the outgoing mail server. If your email software asks you to enter a username and password, enter the same username and password that you entered in settings one and two above.

2 Server Settings

Server Type	Server Name	Port
POP	pop.everyone.net	110
POP with SSL	pop.everyone.net	995
IMAP	imap.everyone.net	143
IMAP with SSL	imap.everyone.net	993
SMTP	smtp.everyone.net	25
SMTP alternative port	smtp.everyone.net	2525
SMTP with SSL	smtp.everyone.net	465

3 Setting up your email account

3.1 Step 1

1. Launch Eudora (First time users, will receive the Eudora welcome screen)
2. Click **Next**



3.2 Step 2

1. **Select** Create a brand new email account
2. Click **Next**



3.3 Step 3

1. Enter your **Name** in the Your Name field (this can be the portion of your email address before the @ symbol; ex: username@domain.com or first name last name)
2. Click **Next**



The screenshot shows the 'New Account Wizard' dialog box with the title bar 'New Account Wizard'. On the left side, there is a logo for 'EUDORA' with a large yellow number '7' and the text 'Email Account Setup' and 'QUALCOMM'. The main title is 'Personal Information'. Below the title, there is a text box with the instruction: 'In the edit box below, please enter your name as you would like it to appear in the "From" field of your outgoing message.' The text box is labeled 'Your Name:' and contains the text 'tester'. Below the text box, there is a hint: '(e.g. ---> Chris Jones)'. At the bottom of the dialog box, there are four buttons: '< Back', 'Next >', 'Cancel', and 'Help'.

3.4 Step 4

1. Enter your **email address** in the Email Address field (ex: username@domain.com)
2. Click **Next**



The screenshot shows the 'New Account Wizard' dialog box with the title bar 'New Account Wizard'. On the left side, there is a logo for 'EUDORA' with a large yellow number '7' and the text 'Email Account Setup' and 'QUALCOMM'. The main title is 'Email Address'. Below the title, there is a text box with the instruction: 'Please enter your email address which has been assigned to you by your Internet Service Provider. This address will be the address other people use to send email to you.' The text box is labeled 'Email Address:' and contains the text 'tester@everyone.net'. Below the text box, there is a hint: '(e.g. ---> cjones@isp.com)'. At the bottom of the dialog box, there are four buttons: '< Back', 'Next >', 'Cancel', and 'Help'.

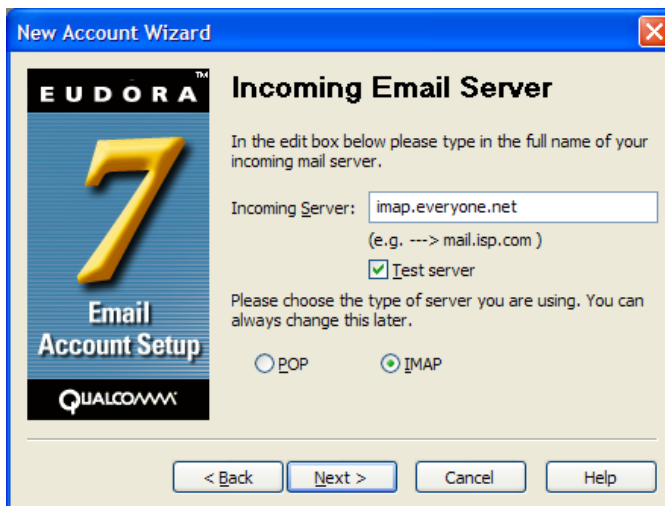
3.5 Step 5

1. Enter your **full email address** in the User Name field (ex: username@domain.com)
2. Click **Next**



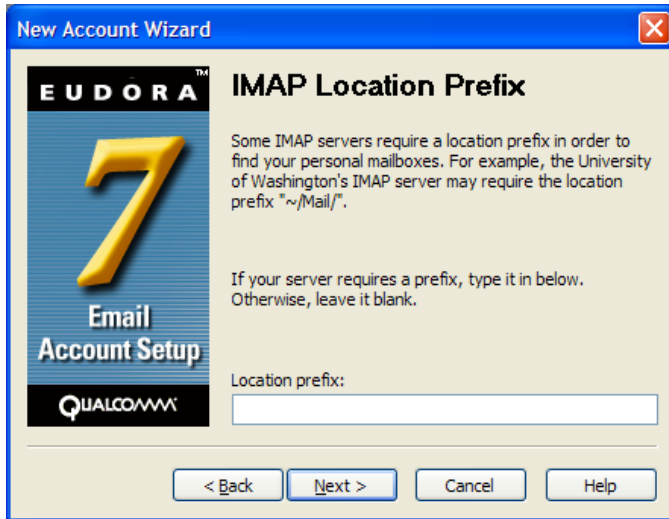
3.6 Step 6

1. Enter **pop.everyone.net** or **imap.everyone.net** in the Incoming Server field (if you are not sure which to choose see <http://helpdesk.everyone.net/> for article on POP or IMAP recommendations)
2. **Check** Test Server
3. Check **POP** or **IMAP** as server type (must match selection in number 1 above)
4. Click **Next**



3.7 Step 7

1. Leave the IMAP Location Prefix **blank**
2. Click **Next**



3.8 Step 8

1. Enter **smtp.everyone.net** in the Outgoing Server field
2. **Check** Test Server
3. **Check** Allow authentication (required)
4. Click **Next**



3.9 Step 9

1. Click **Finish** to complete the configuration



4 Support

If the service you purchased with Everyone.net provides technical support, you may contact Everyone.net support to provide you with additional assistance for setting up your email service.

For Eudora support, please contact this website: <http://www.eudora.com/email/docs/index.html>.

4.1 FAQ: Can't Send Email?

If you can't send email it may be that your ISP is blocking standard outgoing SMTP port 25.

If your ISP is blocking port 25 (default SMTP Port) you will need to use Everyone.net's alternative SMTP port 2525. Unfortunately, there is currently no interface setting for changing port numbers yet in Eudora for Windows. However, it's easy to edit the configuration file directly.

4.1.1 Step 1

First, close Eudora completely. Then navigate to the folder on your computer where Eudora is installed. (Typically in Windows, this is C:\Program Files\Qualcomm\Eudora\ but your installation may vary.)

4.1.2 Step 2

Find the eudora.ini file and open it in Notepad or any plain-text editor.

NOTE: If you're uncomfortable about doing this, first make a copy of the .ini file and call it OLDeudora.ini. Then edit the original. This way if you encounter an error, you can always put the old one back.

To change the port for your Outgoing server, find the line:

SMTPServer=smtplib.everyone.net

Just after it, add:

SMTPPort=2525

(exactly like that, on its own line)

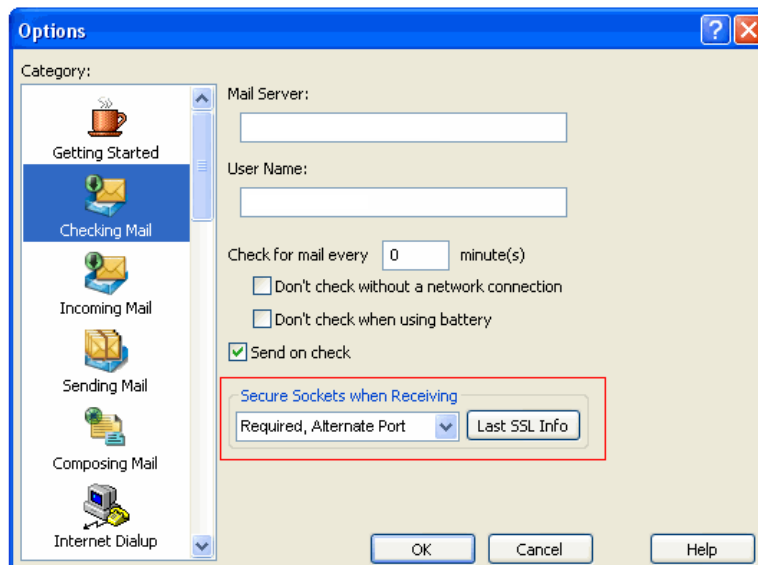
Save eudora.ini and you're done.

4.2 FAQ: My ISP Requires SSL

If your ISP or email administrator requires SSL for all Inbound and Outbound email, you will need to enable SSL within Eudora.

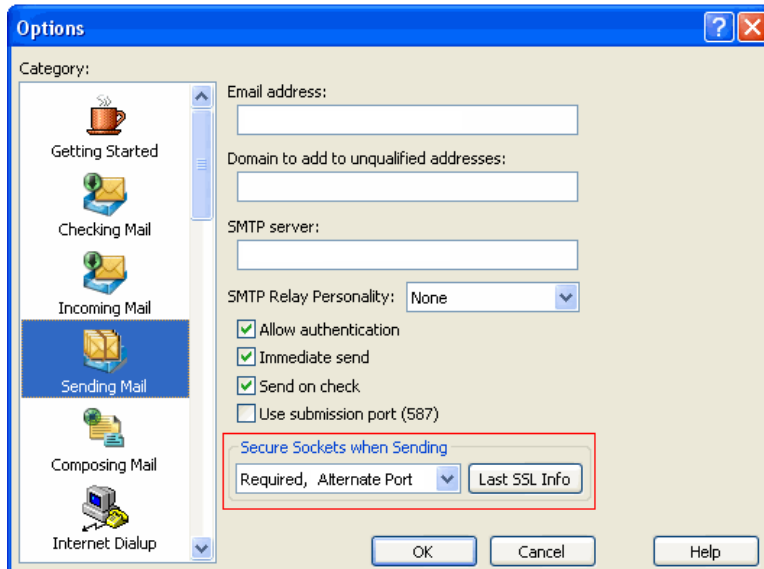
4.2.1 Step 1

1. Launch Eudora
2. Click on **Tools**
3. Click on **Options**
4. Click on **Checking Mail** (on the left column)
5. From Secure Sockets When Receiving pull down menu, **Select** Required, Alternate Port.



4.2.2 Step 2

1. **Click** Sending Mail (from the left column)
2. In Secure Sockets When Sending pull down menu, **Select** Required, Alternate Port
3. Click **OK**



Everyone.net, Inc.

2635 North First Street, Suite 128

San Jose, CA 95134-2041

1-408-519-8200

www.everyone.net

